

# How to Setup Push Notification with huperRemote iViewer / gViewer

The latest version of huperRemote iViewer / gViewer supports event push notification feature.

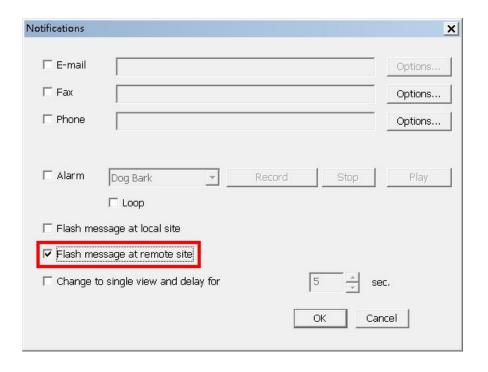
## Update support files to huperVision

To update support files of this feature, please download the zip file PNS\_PATCH.zip from huperLab website. Follow the steps below to finish the installation:

- 1. Download and unzip the file PNS\_PATCH.zip.
- Copy the file PNS\_PATCH.exe to the machine with huperVision 1.54/1.55 installed.
- 3. Exit huperVision
- 4. Run PNS\_PATCH.exe to start installation.
- 5. Restart huperVision again.
- 6. Check the "Notifications" option inside the "Respond to events by" group box of the Preferences Camera page, then click "Settings" button.



7. Check the option "Flash message at remote site" and press OK, then click OK to save settings.



#### Note:

The default status of "Flash message at remote site" is unchecked for all channels. You need to turn this feature on channel by channel.

## **Notification Settings in iOS**

When you run the most updated version of huperRemote iViewer at first time, it will ask you to turn the Notification feature. Please press OK to enable it.

#### Note:

You don't need to turn this feature on and make any changes of system settings in Android system.

Before using notification feature, some system settings in iOS should be confirmed:

#### <u>In iOS 4.X</u>

- Click Notifications in Settings App
- Find **iViewer** in the list
- Click it and make sure the following settings:
  - Notifications is ON
  - Alert is set to ON

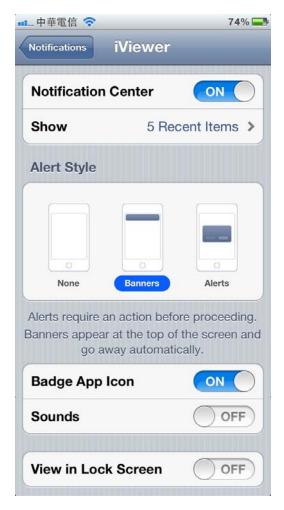


Badge is set to ON



#### In iOS 5.x

- Click Notifications in Settings App
- Find iViewer in "In Notification Center" list. If this App is not in the list, please find it in "Not in Notification Center" list, then turn Notification Center on.
- Click it and make sure the following settings:
  - Notification Center is ON
  - Alert Style is set to Banners or Alerts
  - Badge App Icon is ON





## Notification Settings in huperRemote iViewer / gViewer

Follow the steps below to enable notification feature in huperRemote iViewer / gViewer App:

- Run huperRemote iViewer / gViewer App.
- Connect to the remote site with updated support files installed.
- Switch to single split mode
- Click on the video display
- Click the icon to change status. The notification status is shown as below:

	Notification state is OFF
	Notification state is ON
No icon	No notification feature available

#### Note:

The default status of notification is OFF for all channels. You need to turn this feature on channel by channel.

# **Receiving & Viewing Event Notifications**

After turning notification feature on, your iOS/Android device will receive notifications when there is event on the assigned channels.

### Note:

- 1. The huperRemote iViewer / gViewer App doesn't need to run on the background to receive notifications.
- 2. It will pull back one minute before the notification time to playback the recorded video.
- It will only playback the latest event if you have multiple notifications accumulated.



### In iOS

When event occurs, it will send notification after the event occurred in 50 seconds. The notification you receive will show an alert or a banner on the top (iOS 5).

Alert	Click View button on the alert window will switch to
	huperRemote iViewer interface and start to playback the
	recorded video. Click Close to discord the message.
Banner	Drag the banner from top to bottom to open the notification
(iOS 5 only)	list. Click notification to start playback event. Click X to clear
	from list.

#### Note:

- 1. Click both "View" or "Close" will clear the notification counts on the top-right side of the App.
- 2. It will only playback the latest event if you have multiple notifications on the list (iOS 5).

### In Android

The notification you receive will show a banner on the top. Drag the banner from top to bottom to open the notification list. Click notification to start playback event.

#### Note:

- 1. You should have only one banner notification.
- 2. It will only playback the latest event if you have multiple notifications on the list.